

FAQ: DoseSpot Transition from Lexicomp to Medispan

1. Why is DoseSpot transitioning from Lexicomp to Medispan?

DoseSpot is transitioning to Medispan to provide more frequent drug updates (weekly, compared to Lexicomp's monthly updates) and enhance patient safety by promptly removing discontinued medications and adding new ones.

2. What is the purpose of the indemnification letter?

The indemnification letter confirms that your practice will review and verify the accuracy of all prescription templates after the conversion from Lexicomp to Medispan, to ensure patient safety. Compound medications will need to be manually rebuilt.

3. Will we need to rebuild our eRX prescription templates?

No, your prescription templates will not need to be rebuilt from scratch. We have mapped most medications from Lexicomp to Medispan, so most drugs will automatically convert within the templates. However, some drugs may need to be manually re-entered, and **compound medications will not automatically convert**. These will need to be manually rebuilt in your templates.

4. Can eIVF help us rebuild our templates?

While we can provide guidance on how to update your templates, due to patient safety and liability reasons, eIVF cannot perform the updates for you. Your practice is responsible for creating and managing your eRX prescription templates.

5. Where can we find resources to assist with the transition?

Resources, including recorded sessions and documentation, are available on eIVF University/Litmos. These materials will guide your team through the transition. If you need access to Litmos, you can request it by visiting eIVFUniversity.com.

6. Will past prescriptions be available after the transition to Medispan?

No, past prescriptions will not be available after the transition. You will need to reference the progress notes, the EPCS tab, or run the eRX Prescription History query for their past prescription history.

7. Why are compound medications defaulting to "Entered" status?

After the transition to Medispan, compound medications will default to "Entered" status and will require approval through the EPCS tab before they can be processed.

8. What happens after the eRx prescription status is "Entered"?

Once a prescription status is marked as "Entered," the status update will occur either instantly or after a short delay, depending on the pharmacy to which it is sent. The status will eventually update to either "eRx Sent" or "Pharmacy Verified" as the final status.

9. Why are drug names different in Medispan compared to Lexicomp?

Medispan uses different drug naming conventions than Lexicomp. You may notice variations in how certain drugs are listed after the transition.

10. What should I do if a drug is missing from my drug list or template?

If a drug was not carried over to your drug list or template, it could be due to an updated NDC (National Drug Code) or the drug may no longer be available. You can search for the updated drug in the Medispan database and manually add it back to your templates and drug list.