

**eIVF®**

Client Summit

Full Sessions

Tuesday, May 13 • Premium Pad • Aloft Downtown Dallas

Time	Topic	Description	Presenter
12:20 pm to 12:45 pm	Welcome		Nimesh Shah, eIVF CEO
12:45 pm to 1:10 pm	The 2025 Roadmap: What’s next for eIVF	Uncover the newest eIVF innovations, enhancing fertility practice management with advanced features and improved user experiences	Tim Beaulieu, eIVF Chief Technology Officer
1:10 pm to 1:55 pm	eIVF Updates & Insights: New Features and Your Feedback	Explore the newest eIVF features and provide your input on future developments	Janna Haughian, eIVF Product Manager
1:55 pm to 2:25 pm	Securing Your Clinic: IT Best Practices, Network Capacity, and Wi-Fi Risks.	Learn essential IT security best practices, understand LAN/WAN capacity requirements, and explore the risks of using Wi-Fi in a clinical setting.	Mark Hicks, IVFCloud Powered by Mathe President
2:25 pm to 2:55 pm	Exhibit Break		
2:55 pm to 3:05 pm	Sponsor Remarks – Embryo Options and CooperSurgical		
3:05 pm to 3:10 pm	Sponsor Remarks – Rectangle Health		
3:10 pm to 3:55 pm	Work Smarter, Not Harder: Optimizing Tasking In eIVF	Discover how to streamline workflows and enhance patient retention using eIVF’s tasking tools for better efficiency and engagement.	Jennifer Bader MCRM Fertility
	Roundtable Discussion: Enhancing Patient Retention with eIVF Tools		
3:55 pm to 4:00 pm	Sponsor Remarks – Natera		
4:00 pm to 4:05 pm	Sponsor Remarks – Igenomix / Vitrolife		
4:05 pm to 4:30 pm	Fueling Practice Growth: The Power of eIVF Partnerships	Discover how eIVF’s strategic partnerships drive growth, enhance efficiency, and streamline workflows to support your practice’s success.	Angela Caddoo, eIVF Client Growth Specialist
4:30 pm	Recap		

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Wednesday, May 14 • Premium Pad • Aloft Downtown Dallas

Time	Topic	Description	Presenter
9:00 am to 9:15 am	Debrief		Nimesh Shah, eIVF CEO
9:15 am to 9:50 am	Unlocking Insights: Top eIVF Queries & Custom Query Solutions	Learn key insights with our walkthrough of the top eIVF queries, crucial for enhancing efficiency and management in practice	Janna Haughian, eIVF Product Manager and Amanda Medina, Implementation Manager
9:50 am to 10:10 am	Data-Driven Decision Making: Using Fertility Vision to analyze KPIs and improve outcomes	Exploring eIVF's Fertility Vision: A Complete Look at Data-Analytics Dashboards - Gain insights into Clinical, Embryology, Operations, and Billing dashboards, learn best practices from eIVF practices, and explore the latest enhancements, including the new Embryology QA/QC dashboard.	Deb Mitchiner, eIVF Chief Client Officer
10:10 to 10:40 am	Turning Data into Decisions: Using eIVF Analytics to Enhance Patient Care and Optimize Clinic Operations Roundtable Discussion		
10:40 am to 11:05 am	Exhibit Break		
11:05 am to 11:30 am	eIVF V6 Unveiled: Key Features and Enhancements	Get an in-depth look at eIVF V6, including its latest features, enhancements, and how they can improve your clinic's efficiency and workflow	Janna Haughian, eIVF Product Manager and Amanda Medina, Implementation Manager
11:30 am to 12:00 pm	Optimizing eIVF Support: Tips for Faster Resolutions and Proactive Issue Management	Discover strategies for quicker support resolutions, proactive issue prevention, and making the most of eIVF's resources.	Amy Kitpowsong, eIVF Director of Customer Support and Brian Mejia, eIVF Customer Support Team Lead
12:00 pm to 1:00 pm	Lunch and Exhibit Break		

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Billing Sessions

Wednesday, May 14 and Thursday, May 15 • Party Pad • Aloft Downtown Dallas

Sessions Led by: Cory Arnold, eIVF Senior Implementation Specialist; Sandy Puga, Billing Product Manager; Amanda Medina, eIVF Implementation Manager and Deb Mitchiner, Chief Client Officer

Time	Topic	Description
Wednesday		
1:00 pm to 1:30 pm	Billing System Setup	Review of error messages or issues that may occur as a result of an improper system setup
1:30 pm to 1:50 pm	Schedule Functions	<ul style="list-style-type: none">Billing Alert BalancePatient Payment ScreenPatient Demographics CollectionsPatient LedgerPatient Billing Portal
1:50 pm to 2:35 pm	Practice Management – Encounter Screen	<ul style="list-style-type: none">Post ClaimSplit EncounterCharge to
2:35 pm to 3:00 pm	Exhibit Break	
3:00 pm to 3:45 pm	Practice Management – Claim Processing	<ul style="list-style-type: none">Correct encounter & resubmitAdd new Insurance & resubmit
3:45 pm to 4:15 pm	Practice Management – EOB Entry Screen	<ul style="list-style-type: none">EOB screen overviewRetraction WorkflowInsurance paymentsUnapplied payments
4:15 pm to 5 pm	Billing Reports and Queries	<ul style="list-style-type: none">StatementsData analysisBilling reportCustom Queries Process
	eIVF Fertility Vision	Insights from the eIVF Billing Dashboard in Fertility Vision
Thursday		
9:00 am to 9:30 am	Billing Ledger	Overview and Functions
9:30 am to 10:00 am	Billing Packages	Review of billing packages
10:00 am to 10:30 am	Quote Function	Quote overview
10:30 am to 10:55 am	Exhibit Break	
10:55 am to 11:25 am	eIVF Billing Best Practices	Sharing of eIVF Billing best practices with insights and strategies to effectively utilize the billing platform

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Client Summit

Clinical Sessions

Wednesday, May 14 and Thursday, May 15 • Premium Pad • Aloft Downtown Dallas

Sessions Led by: Amanda Medina, eIVF Implementation Manager; Sneha Patel, eIVF Senior Implementation Specialist; Janna Haughian, eIVF Product Manager; and Deb Mitchiner, Chief Client Officer

Time	Topic	Description	
Wednesday			
1:00 pm to 1:15 pm	Unlocking Super User Capabilities: Maximizing Control in eIVF	Explore the enhanced capabilities of eIVF Super Users, including advanced system controls, customization options, and best practices for managing workflows efficiently	
1:15 pm to 1:50 pm	Managing New Providers	Review of the processes when launching a new provider offering valuable insights into the critical steps for a successful provider on-boarding	
1:50 pm to 2:15 pm	Exhibit Break		
2:15 pm to 2:30 pm	Sponsor Remarks: Alto Pharmacy		
2:30 pm to 3:05 pm	Mastering Clinical Scheduling in eIVF: Tools & Best Practices	Learn how to effectively manage scheduling in eIVF	
3:05 pm to 3:30 pm	Sponsor Remarks: Freedom Fertility and VFP Pharmacy		
3:30 pm to 4:30 pm	eIVF Clinical Best Practices Roundtables	Roundtable discussions focusing on sharing best practices of how clinics are effectively utilizing eIVF tools in the clinical areas to optimize their workflows	
Thursday			
9:00 am to 9:25 am	Top Clinical Enhancements	Exploring key clinical enhancements to include in eIVF	
9:25 am to 9:50 am	User Home Functions	All Users	MD's/Nurses/Lab
		<ul style="list-style-type: none">Schedule OverviewClinical Tasks	<ul style="list-style-type: none">Global Review ScreenFlowsheet Review ScreenPending OrderFlowsheet List
	Prescribing with eRX	Review processes on how to ePrescribe utilizing eIVF's eRX	
9:50 am to 10:15 am	eIVF Fertility Vision	Understanding the eIVF Clinical and Operational Dashboard in Fertility Vision	
10:15 am to 10:35 am	Exhibit Break		
10:35 am to 11:00 am	Enhancing Documentation Efficiency: eIVF Tools for Progress Notes, Click & Build, and Clinical Values	Discover how eIVF's Progress Notes, Click & Build, and Clinical Values tools streamline documentation, improve accuracy, and enhance clinical workflows.	
11:00 am to 11:30 am	Configuring eRX for Infertility Medications: System Setup & Best Practices	Learn how to edit infertility drugs, maintain drug templates and lists, and build compound medications in eIVF to streamline prescribing and ensure accuracy.	
11:30 am to 12:00 pm	Navigating eIVF Compliances	Gain a comprehensive overview of the eIVF Compliances tool	

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Embryology Sessions

Wednesday, May 14 and Thursday, May 15 • Plush Pad • Aloft Downtown Dallas

Sessions Led by: Janna Haughian, eIVF Product Manager and Kathy Mills, eIVF Senior Implementation Specialist

Time	Topic	Description		
Wednesday				
1:00 pm to 2:00 pm	Embryology Workflow Overview	<ul style="list-style-type: none">Fresh cycle workflowThaw cycle workflow		
2:00 pm to 2:40 pm	Andrology Overview	<ul style="list-style-type: none">Review of andrology workflowFilter option on Andrology worksheetsQuality Column on Sperm Thawing Screen		
2:40 pm to 3:05 pm	Exhibit Break			
3:05 pm to 3:35 pm	Top 3 Embryology Enhancements	Discussions regarding the top enhancements you’d like to see in a future release of eIVF		
3:35 pm to 4:00 pm	Introducing the eIVF Genetics Portal: Streamlining Genetic Test Management	Explore the new eIVF Genetics Portal, designed to simplify genetic test management with seamless ordering, result integration, and improved workflow efficiency.		
4:00 pm to 5:00 pm	eIVF Embryology Roundtables	Ask Me Anything: Embryology & eIVF Uncovered		
Thursday				
9:00 am to 9:35 am	Third-Party Workflow	<ul style="list-style-type: none">RIVF / DIVF: Donor egg recipient workflowMixed Cycles by Embryology Overview		
9:35 am to 10:20 am	Embryology and Andrology Query Engine and Review of Embryology Dashboards Available Through Fertility Vision	<table><tr><td><ul style="list-style-type: none">Embryology QueryLab benchmark queryKPI for ART LabCryo inventory Queries</td><td><ul style="list-style-type: none">Storage Bill QueriesSperm Cryo inventory query (storage tank mgt)Andrology services (Practice Statistics)QA/QC Embryology Dashboard</td></tr></table>	<ul style="list-style-type: none">Embryology QueryLab benchmark queryKPI for ART LabCryo inventory Queries	<ul style="list-style-type: none">Storage Bill QueriesSperm Cryo inventory query (storage tank mgt)Andrology services (Practice Statistics)QA/QC Embryology Dashboard
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10:20 am to 10:45 am	Exhibit Break			
10:45 am to 11:30 am	Exploring V10: Embryology Enhancements & Insights	<ul style="list-style-type: none">Join the discussion on the future of embryology in eIVF V10—share your insights, explore potential enhancements, and help shape the next generation of tools.		
11:30 am to 12:00 pm	eIVF Embryology Best Practices	Discussions focusing on sharing best practices of how clinics are effectively utilizing eIVF’s lab functionalities to enhance their workflows		



Client Summit

Provider Sessions

Wednesday, May 14 • Tactic Boardroom – 1st Floor • Aloft Downtown Dallas

Sessions Led by: Janna Haughian, eIVF Product Manager and Sneha Patel, eIVF Senior Implementation Specialist

Time	Topic	Description
1:00 pm to 1:30 pm	New Provider Features	A review with eIVF's Project Manager of upcoming provider tools we'll be launching this year. This will also be an opportunity to offer your feedback from a provider's perspective.
1:30 pm to 1:50 pm	Fertility Vision Review for Providers	This session will showcase our KPI dashboards and highlight data points that could be useful for review in your practice.
1:50 pm to 2:35 pm	Provider Training	A comprehensive overview of the provider tools available in eIVF, complete with practical tips and tricks.