

V6 PREMIUM SERVICES

OPTIONAL RECOMMENDED SERVICES (FOR AN ADDITIONAL FEE)

<i>Select All that Apply</i>	<i>Service(s)</i>	<i>Fee</i>
☐	<i>Comprehensive onsite Health Check (prior to start of V6.0 upgrade project) to ensure Customer is well positioned to take full advantage of V6.0.</i>	\$1,400
☐	<i>Implementation support to assess current features and configurations are compatible with V6.0 (prior to V6.0 install).</i>	\$1,400
☐	<i>Dedicated Implementation Specialist to oversee the process, provide timelines, and verify completion of Customer actions per the project plan. This will include tracking action items, owners, and due dates.</i>	\$1,400
☐	<i>Host a live, remote training for custom label management (1 hour)</i>	\$200.00
☐	<i>Host a live, remote training of V6 changes and features (1hr)</i>	\$200.00
☐	<i>Remote go- live support</i>	Requires separate SOW
☐	<i>Custom Label Creation</i>	Requires separate SOW
☐	<i>ONSITE Go Live Support & Training</i>	Requires separate SOW
☐	<i>Additional 30-day post go-live priority support services to assist with any issues encountered by the Customer.</i>	\$3,000
☐	<i>SSL Configuration Guidance: Provide remote technical guidance for SSL configuration across IIS, DNS, and client workstations, including site bindings, certificate provisioning, DNS resolution, trusted certificate stores, local security policies, and alignment with application security requirements.</i>	\$500/hr
Note: The Customer/IT team is responsible for implementing any changes within the client environment. All live remote guidance sessions are limited to one (1) hour per session. Any additional sessions or support beyond the initial guidance may be subject to hourly billing.		